

Exhibit 300: Capital Asset Plan and Business Case Summary

Part I: Summary Information And Justification (All Capital Assets)

Section A: Overview

1. **Date of Submission:** 2011-02-22

2. **Agency:** 007

3. **Bureau:** 97

4. **Name of this Investment:** Armed Forces Health Longitudinal Technology Application

5. **Unique Project (Investment) Identifier (UPI):** 007-97-01-17-01-0049-00

6. **What kind of investment will this be in FY 2012?:** Mixed Life Cycle

- Planning
- Full Acquisition
- Operations and Maintenance
- Mixed Life Cycle
- Multi-Agency Collaboration

7. **What was the first budget year this investment was submitted to OMB?** FY2001 or earlier

8.

- a. **Provide a brief summary of the investment and justification, including a brief description of how this closes in part or in whole an identified agency performance gap, specific accomplishments expected by the budget year and the related benefit to the mission, and the primary beneficiary(ies) of the investment.**

Description: AHLTA, DoD's current Electronic Health Record (EHR), serves as one of the world's largest clinical information systems. AHLTA provides secure, 24x7, worldwide online access to patients' medical records, making it a key enabler of military medical readiness. AHLTA stores data in a central location to ensure healthcare providers have ready access to medical information when and where needed to support the military's highly mobile patient population. As military members move from location to location, AHLTA is readily available to support their healthcare needs. AHLTA supports uniform, high-quality health promotion and healthcare delivery to Military Health System (MHS) beneficiaries across the military enterprise. Planned accomplishments: Make necessary enhancements to correct any potential patient safety issues and to continue software development activities to address System Change Requests in accordance with functional requirement. Continue to provide sustainment support for the Primary Computing Facility at Montgomery Alabama, The Alternate Computing Facility at San Antonio Texas, and 101 Military Treatment facilities and their satellites. .

- b. **Provide any links to relevant websites that would be useful to gain additional information on the investment including links to GAO and IG reports.**

Title	Link
NONE	

9.

- a. **Provide the date of the Agency's Executive/Investment Committee approval of this investment.**
1996-11-14
- b. **Provide the date of the most recent or planned approved project charter.** 1996-11-14

10. **Contact information?**

a. **Program/Project Manager Name:** *

Phone Number: *

Email: *

b. **Business Function Owner Name (i.e. Executive Agent or Investment Owner):** Ms. Maryann Rockey

Phone Number: *

Email: *

11. What project management qualifications does the Project Manager have? (choose only one per FAC-P/PM or DAWIA): Project manager assigned to investment, but does not meet requirements according to FAC-P/PM or DAWIA criteria.

- Project manager has been validated according to FAC-P/PM or DAWIA criteria as qualified for this investment.
- Project manager qualifications according to FAC-P/PM or DAWIA criteria is under review for this investment.
- Project manager assigned to investment, but does not meet requirements according to FAC-P/PM or DAWIA criteria.
- Project manager assigned but qualification status review has not yet started.
- No project manager has yet been assigned to this investment.

Section B: Summary of Funding (Budget Authority for Capital Assets)

1.

Table I.B.1: Summary of Funding
(In millions of dollars)

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

	PY-1 and earlier	PY 2010	CY 2011 (CY Continuing Resolution)	BY 2012	BY+1 2013	BY+2 2014	BY+3 2015	BY+4 and beyond	Total
Planning:	*	*	*	*	*	*	*	*	*
Acquisition:	*	*	*	*	*	*	*	*	*
Planning & Acquisition Government FTE Costs	*	*	*	*	*	*	*	*	*
Subtotal Planning & Acquisition(DME):	*	*	*	*	*	*	*	*	*
Operations & Maintenance:	*	*	*	*	*	*	*	*	*
Disposition Costs (optional):	*	*	*	*	*	*	*	*	*
Operations, Maintenance, Disposition Government FTE Costs	*	*	*	*	*	*	*	*	*
Subtotal O&M and Disposition Costs (SS):	*	*	*	*	*	*	*	*	*
TOTAL FTE Costs	*	*	*	*	*	*	*	*	*
TOTAL (not including FTE costs):	*	*	*	*	*	*	*	*	*
TOTAL (including FTE costs):	*	*	*	*	*	*	*	*	*
Number of FTE represented by	*	*	*	*	*	*	*	*	*

Table I.B.1: Summary of Funding
(In millions of dollars)

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

	PY-1 and earlier	PY 2010	CY 2011 (CY Continuing Resolution)	BY 2012	BY+1 2013	BY+2 2014	BY+3 2015	BY+4 and beyond	Total
Costs:									

2. Insert the number of years covered in the column “PY-1 and earlier”: 13

3. Insert the number of years covered in the column “BY+4 and beyond”: *

4. If the summary of funding has changed from the FY 2011 President’s Budget request, briefly explain those changes:

*

Section C: Acquisition/Contract Strategy (All Capital Assets)

1.

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Competed	Short description of acquisition
Awarded		0002	W81XWH08D0038	W81XWH05R0004	*	*	\$13,810,811.2	Firm Fixed Price	N	2009-09-28	2012-11-30	Y	Base Period--Services
Awarded		W81XWH07F0626	GS10F0065N		*	*	\$3,284,774.0	Time and Materials	Y	2007-10-01	2012-09-30	Y	Benefits Assessment, Estimates, and realization for AHLTA
Awarded		W81XWH09F0177	GS35F0478N		*	*	\$14,585,029.3	Time and Materials	Y	2009-04-20	2010-09-30	Full and Open Competition	This award provides for program-level Help Desk support to include evaluating, processing or resolving and tracking of 100% of the Trouble Tickets identified for DHIMS Tier III action.

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Awarded		0033	W74V8H04D0036		*	*	\$8,303,819.0	Combination (two or more)	N	2009-09-30	2011-01-29	Y	Base period Labor
Awarded		B325	W74V8H04D0036		*	*	\$25,201,968.3	Firm Fixed Price	Y	2006-03-10	2010-07-14	Y	200608!602108!2100!W81XWH!US Army Medical Research Acq Act!W74V8H04D0036!A!N! !Y!B325 ! !20060310!20070112!148095086!148095086!054781240!N!SCIENCE APPLICATIONS INTERNATI!10260 CAMPUS POINT DR !SAN DIEGO !CA!92121!27200!610!51! Falls Church !Falls Church (city) !Virginia !+000000925761!N!N!0000000000!R

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
408!Program													
Awarded		0030	W74V8H04D0036		*	*	\$176,616,037.0	Cost Plus Fixed Fee	Y	2009-04-01	2011-10-31	Y	System Sustainment Support
Awarded		0032	W74V8H04D0036		*	*	\$38,206,569.0	Cost Plus Fixed Fee	Y	2009-09-29	2011-07-14	Y	Legacy Integration Support
Awarded		0005	W74V8H04D0026		*	*	\$9,142,262.4	Combination (two or more)	N	2009-09-27	2010-09-29	Y	Base period labor
Awarded		0010	W81XWH08D0028	W81XWH05R0004	*	*	\$39,186,147.2	Cost Plus Fixed Fee	Y	2009-12-17	2012-12-31	Y	DHIMS Garrison DT&E services
Awarded		0008	DW81XWH-08-D-0028		*	*	\$49,636,970.6	Firm Fixed Price	Y	2009-10-01	2012-11-30	Full and Open Competition	This award provides for services for Theater Engineering Management Services to the MHS IT Theater in

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Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Competed	Short description of acquisition
													support of DHIMS. These engineers support the program office with oversight of all Theater and Garrison software applications.
Awarded		GST0310DS8026	GS00Q09BGD0027		*	*	\$32,283,319.4	Cost Plus Fixed Fee	Y	2010-05-26	2014-05-25	Full and Open Competition after exclusion of sources	This Statement of Objectives outlines the goal of DoD to improve the current EHR by addressing existing technical and functional EHR challenges. It identifies the necessary fixes to the legacy EHR systems and architecture.

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
Awarded	0	GST0311DDS8011	GS00Q09BGD0048		*	*	\$21,513,075.3	Cost Plus Fixed Fee	Y	2011-02-14	2012-02-13	Full and Open Competition	This Statement of Objectives outlines the goal of DoD to improve the current EHR by addressing existing technical and functional EHR challenges. It identifies the necessary fixes to the legacy EHR systems and architecture.

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

*

3.

- a. Has an Acquisition Plan been developed? If yes, please answer the questions that follow *
- b. Does the Acquisition Plan reflect the requirements of FAR Subpart 7.1 *
- c. Was the Acquisition Plan approved in accordance with agency requirements *
- d. If "yes," enter the date of approval? *
- e. Is the acquisition plan consistent with your agency Strategic Sustainability Performance Plan? *
- f. Does the acquisition plan meet the requirements of EOs 13423 and 13514? *

g. If an Acquisition Plan has not been developed, provide a brief explanation.

*

Part II: IT Capital Investments

Section A: General

1.
 - a. Confirm that the IT Program/Project manager has the following competencies: configuration management, data management, information management, information resources strategy and planning, information systems/network security, IT architecture, IT performance assessment, infrastructure design, systems integration, systems life cycle, technology awareness, and capital planning and investment control. no
 - b. If not, confirm that the PM has a development plan to achieve competencies either by direct experience or education. yes

2. Describe the progress of evaluating cloud computing alternatives for service delivery to support this investment. Cloud computing will be evaluated as part of SOA, when suitable to support the requirements. TRI-Service IM/IT attempted Platform-as-a-Service for the prototypes but service not mature enough for production.

3. Provide the date of the most recent or planned Quality Assurance Plan 2010-04-06

4.
 - a. Provide the UPI of all other investments that have a significant dependency on the successful implementation of this investment.
 - b. If this investment is significantly dependent on the successful implementation of another investment(s), please provide the UPI(s).

5. An Alternatives Analysis must be conducted for all Major Investments with Planning and Acquisition (DME) activities and evaluate the costs and benefits of at least three alternatives and the status quo. The details of the analysis must be available to OMB upon request. Provide the date of the most recent or planned alternatives analysis for this investment. 1998-04-28

6. Risks must be actively managed throughout the lifecycle of the investment. The Risk Management Plan and risk register must be available to OMB upon request. Provide the date that the risk register was last updated. 2010-11-30

Section B: Cost and Schedule Performance

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
AHLTA Block 1 Implementation and Training (DME) of Outpatient Clinical Documentation Capability		*	\$149.6	\$171.0	2003-10-02	2003-10-02	2006-11-07	2006-11-30	100.00%	100.00%
AHLTA Block 2 System Development and Demonstration (DME) of Dental and Optical Order Tracking Capabilities		*	\$42.2	\$89.1	2003-01-28	2003-01-28	2007-12-31	2008-01-27	100.00%	100.00%
AHLTA Block 2 Implementation and Training (DME) of Dental and Optical Order Tracking Capabilities	DME	*	\$24.2	\$7.3	2008-02-27	2008-02-27	2011-09-30		30.00%	30.00%
Ongoing Logistical Operations, Configuration Management Services and Site Operations Support.		*	\$80.7	\$80.2	2006-10-01	2006-10-01	2007-09-30	2007-09-30	100.00%	100.00%
Ongoing Logistical Operations, Configuration Management Services and Site		*	\$136.5	\$136.5	2007-10-01	2007-10-01	2008-09-30	2008-09-30	100.00%	100.00%

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Operations Support.										
Ongoing Logistical Operations, Configuration Management Services and Site Operations Support.		*	\$124.3	\$124.3	2008-10-01	2008-10-01	2009-09-30	2009-09-30	100.00%	100.00%
Ongoing Logistical Operations, Configuration Management Services and Site Operations Support.	SS	*	\$122.1	\$122.1	2009-10-01	2009-10-01	2010-09-30	2010-09-30	100.00%	100.00%
Ongoing Logistical Operations, Configuration Management Services and Site Operations Support.	SS	*	\$117.0	\$87.7	2010-10-01	2010-10-01	2011-09-30		75.00%	75.00%
Ongoing Logistical Operations, Configuration Management Services and Site Operations Support.	SS	*	\$118.1	\$0.0	2011-10-01		2012-09-30		0.00%	0.00%
Ongoing Logistical Operations, Configuration Management Services and Site Operations Support.	SS	*	*	*	2012-10-01	*	2013-09-30	*	*	*

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Operations Support.										
Ongoing Logistical Operations, Configuration Management Services and Site Operations Support.	SS	*	*	*	2013-10-01	*	2014-09-30	*	*	*

2. If the investment cost, schedule, or performance variances are not within 10 percent of the current baseline, provide a complete analysis of the reasons for the variances, the corrective actions to be taken, and the most likely estimate at completion. Variances within acceptable thresholds. AHLTA-Dental and Spectacle Request Transmission System (SRTS) on strategic pause. Conducted Analysis of Alternatives comparison to other government and commercially developed products. Pending final review and decision.

3. For mixed lifecycle or operations and maintenance investments an Operational Analysis must be performed annually. Operational analysis may identify the need to redesign or modify an asset by identifying previously undetected faults in design, construction, or installation/integration, highlighting whether actual operation and maintenance costs vary significantly from budgeted costs, or documenting that the asset is failing to meet program requirements. The details of the analysis must be available to OMB upon request. Insert the date of the most recent or planned operational analysis. 2010-04-14

4. Did the Operational analysis cover all 4 areas of analysis: Customer Results, Strategic and Business Results, Financial Performance, and Innovation? yes

Section C: Financial Management Systems

Table II.C.1: Financial Management Systems			
System(s) Name	System acronym	Type of Financial System	BY Funding
*	*	*	*

Section D: Multi-Agency Collaboration Oversight (For Multi-Agency Collaborations only)

Table II.D.1. Customer Table:	
Customer Agency	Joint exhibit approval date
NONE	

Table II.D.2. Shared Service Providers		
Shared Service Provider (Agency)	Shared Service Asset Title	Shared Service Provider Exhibit 53 UPI (BY 2011)
*	*	*

Table II.D.3. For IT Investments, Partner Funding Strategies (\$millions):							
Partner Agency	Partner exhibit 53 UPI (BY 2012)	CY Monetary Contribution	CY “In-Kind” Contribution	CY Fee-for-Service	BY Monetary Contribution	BY “In-Kind” Contribution	BY Fee-for-Service
NONE							

Table II.D.4. Legacy Systems Being Replaced		
Name of the Legacy Investment of Systems	Current UPI	Date of the System Retirement
*	*	*

Section E: Performance Information

Table I.E.1a. Performance Metric Attributes

Measurement Area (For IT Assets)	Measurement Grouping (For IT Assets)	Measurement Indicator	Reporting Frequency	Unit of Measure	Performance Measure Direction	Baseline	Year Baseline Established for this measure (Origination Date)
Technology	Availability	AHLTA end user Operational Availability (Ao) = Total Potential Up Time – Total Down Time.	quarterly	Percentage of time system is available	Increasing	Baseline ~ 97.5	2008-09-30
			Fiscal Year	Target	Actual Results	Target “Met” or “Not Met”	Last Updated
			2010	Increase the average for the year: FY10 – 98.3	As of 30 Sept 10, the average was 97.8% for the Air Force, 98.1% for the Army, and 98.1% for the Navy.	Not Met	2011-02-11
Technology	Availability	AHLTA end user Operational Availability (Ao) = Total Potential Up Time – Total Down Time.	annual	Percentage of time system is available	Increasing	Baseline ~ 97.5	2008-09-30
			Fiscal Year	Target	Actual Results	Target “Met” or “Not Met”	Last Updated
			2011	Increase average for the year: FY11 – 98.6	As of 31 May 2011, the average was; Air Force - 97.9% Army - 98.0% Navy - 97.8%	Not Due	2011-08-01
Technology	Availability	AHLTA end user Operational Availability (Ao) = Total Potential Up Time – Total Down Time.	annual	Percentage of time system is available	Increasing	Baseline ~ 97.5	2008-09-30
			Fiscal Year	Target	Actual Results	Target “Met” or “Not Met”	Last Updated
			2012	Increase average for the year: FY12 – 98.8	TBD	Not Due	2010-09-20
Customer Results	Customer Satisfaction	Customer Experience	annual	Numeric Score	Increasing	2.44	2007-10-01

Survey Results							
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
Customer Results	Customer Satisfaction	Customer Experience Survey Results	2011	Achieve an overall provider satisfaction rating of 3.0 on a scale of 1 to 5.	AHLTA Customer Satisfaction Survey will be conducted in Q1FY12.	Not Due	2011-05-25
			annual	Quantification of Customer Experience Survey Results	Increasing	Previously used survey tool is being substantially changed. New baseline required. To be established from the first survey in late 2010	2007-10-01
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
Mission and Business Results	Health Care Delivery Services	Healthcare Effectiveness Data and Information Set (HEDIS) Health Quality Index – Preventive Services	2012	X % improvement in baseline score. Target will be established as soon as baseline data are known.	TBD	Not Due	2010-09-20
			annual	Index points	Increasing	Baseline 12 Index points =	2010-05-01
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
Mission and Business Results	Health Care Delivery Services	Healthcare Effectiveness Data and Information Set (HEDIS) Health Quality Index – Preventive Services	2011	12 Index Points. Only whole points are calculated. Increases planned in 2-year increments. Next increase will be 2012.	Results pending review and analysis of data from first quarter. Will update next monthly OMB IT Dashboard submission	Not Due	2011-05-25
			annual	Index points	Increasing	Baseline 12 Index points =	2010-05-01
			Fiscal Year	Target	Actual Results	Target	Last Updated

						"Met" or "Not Met"	
			2012	13 HEDIS Index Points	TBD	Not Due	2010-09-20
Processes and Activities	Participation	Number of encounters completed and captured in AHLTA	quarterly	Number of encounters	Increasing	Initial baseline - 264,892 patient encounters in AHLTA	2005-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2009	Increase the number of patient encounters completed and captured in AHLTA to 80,000,000	As of 30 Sept 09, there are 122,482,826 encounters in AHLTA.	Met	2011-02-11
Customer Results	Customer Satisfaction	Number of meetings held per fiscal year to gain customer feedback for AHLTA to improve communication, coordination, and collaboration	quarterly	Number of meetings	Increasing	Baseline: 5 meetings held in FY08, conducted with Service representatives and the Joint Staff on improving the EHR.	2008-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2009	Conduct 15 meetings per year with the Service Representatives and the Joint Staff.	As of 30 Sept 09, 20 meetings have been held to gain customer feedback for AHLTA	Met	2011-02-11
Customer Results	Customer Satisfaction	Number of meetings held per fiscal year to gain customer feedback for AHLTA to improve communication, coordination, and collaboration	quarterly	Number of meetings	Maintain	Baseline: 5 meetings held in FY08, conducted with Service representatives and the Joint Staff on improving the EHR.	2008-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2010	Conduct 15 meetings per year with the Service Representatives and the	As of 30 Sept 10, there have been 37 meetings.	Met	2011-02-11

Mission and Business Results	Health Care Delivery Services	Percentage of time electronic patient record available when clinician requires it, providing both better continuity and quality of care to patients in the Military Health System	quarterly	Percentage of time	Maintain	Baseline: Zero Patient data was only available to the provider in a paper record, if it was carried by the patient or located at the provider's physical location. 2007 Actual - 96.3% 2008 Actual - 97%	2002-09-30
			Fiscal Year	Target	Actual Results	Target “Met” or “Not Met”	Last Updated
			2009	Maintain at 97% the percentage of time electronic patient record available when clinician requires it, as measured by the frequency of patient information requests successfully returned, through either Local Cache Server (LCS) or CDR access	As of 30 Sept 09, the electronic patient record was available for access by the clinician 97.92% of the time.	Met	2010-09-20

Mission and Business Results	Health Care Delivery Services	Percentage of time electronic patient record available when clinician requires it, providing both better continuity and quality of care to patients in the Military Health System	quarterly	Percentage of time	Maintain	Baseline: Zero Patient data was only available to the provider in a paper record, if it was carried by the patient or located at the provider's physical location. 2007 Actual - 96.3% 2008 Actual - 97%	2002-09-30
			Fiscal Year	Target	Actual Results	Target “Met” or “Not Met”	Last Updated
			2010	Maintain at 97% the percentage of time electronic patient record available when clinician requires it, as measured by the frequency of patient information requests successfully returned, through either	As of 30 Sept 10, the average was 99.25%.	Met	2011-02-11

Processes and Activities	Timeliness	Speed of AHLTA transactions from the users' workstation	Local Cache Server (LCS) or CDR access				
			quarterly	Time	Decreasing	baseline = 4.3 Sec	2008-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2010	Decrease the average for the year: FY10 - 4.0	As of 30 Sept 10, the average was 4.1 Sec.	Not Met	2011-02-11
Processes and Activities	Timeliness	Speed of AHLTA transactions from the users' workstation	annual	Time	Decreasing	Baseline = 4.3 Sec	2008-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	Decrease average for the year: FY11 – 4.0	As of 31 May 2011, the average was 4.4 Sec.	Not Due	2011-08-01
Processes and Activities	Timeliness	Speed of AHLTA transactions from the users' workstation	annual	Time	Decreasing	Baseline = 4.3 Sec	2008-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2012	Decrease average for the year: FY12 – 3.5	TBD	Not Due	2010-09-20
Technology	Availability	Standard System Availability (Ao) for Local Cache Server (LCS) where operational, providing failover access to AHLTA and patient records	quarterly	Percentage of time system is available	Maintain	Initial Baseline - 99% 2008 Actual – 99.4%	2004-09-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2009	Maintain System Availability of 99.5% for those sites that are	As of 30 Sept 09, LCS availability for those sites that are operational was	Not Met	2010-09-20

operational. 99.07%.

* - Indicates data is redacted.